

States of Alderney – Strategic planning

Mission Statement

Our mission is to serve the community in an open, effective and responsive manner creating a sustainable economic future and to improve the quality of our services realistically within our resources.

Vision for 2020

Providing high quality leadership and services for a fulfilled, sustainable and growing community in a society which is economically vibrant and values its unique environment.

Way of working



Values

- ▶ **Integrity** – in everything we do
- ▶ **Openness** – in our dealings with the public and colleagues
- ▶ **Customer focus** – by listening, explaining and responding to needs
- ▶ **Dignity and respect** – in how we treat everyone who comes into contact with us
- ▶ **Effectiveness** – in how we use our resources
- ▶ **Accountability** – for what we do

Strategic priorities

1. *Secure our economic future with a growing population;*
2. *Protect and promote our environment and heritage;*
3. *Improve the quality of life for all;*
4. *Modernise and improve service delivery and use of resources.*

Detailed planning framework



Next steps

- Set objectives to deliver priorities
- Develop detailed plans
- Agree targets
- Develop performance review processes
- Feedback outcomes